



Surfpop Foundation (222-386 NPO)
Cape Town, South Africa

Surfpop Child Protection Guidelines for Volunteers

Surfpop recognises its legal duty of care to protect and safeguard all children that join the Surfpop program. Surfpop is committed to creating and maintaining a safe program environment, promoting a culture of safety, and preventing or reducing the risk of harm to children in order that children are welcomed, nurtured and safe. Surfpop provides access to good role models whom the children can trust, and who respect, protect and enhance their physical, emotional, intellectual and social development.

As a volunteer you play an important role in this and our team of professionals will guide you accordingly. Upon arrival you will receive orientation training on the program and on your role and responsibilities as a volunteer. During your volunteering you will be guided and overseen by our team of professionals.

RECRUITMENT

To become a volunteer for Surfpop we need to know that you are the right fit for our program!

- Good and responsible attitude
- Passionate to contribute to the lives of children
- Passionate about caring for our oceans and the environment
- Motivated to contribute to the Surfpop program and assist our team of professionals as tutor and surf coach
- Motivated to want to learn how to surf
- Are active and love the outdoors
- Able to read, write and speak English
- Excited to meet new people from diverse backgrounds and want to contribute to an inclusive environment for all

We ask for your CV, motivation letter and police clearance certificate and will review your application based on the above eligibility criteria.

CODES OF CONDUCT

As volunteers you need to follow our codes of conduct, guided by our team of professionals.

Attend the program

- Make sure that we can count on you. When you sign up as a volunteer, our team of professionals counts on your daily support.

Have the right attitude

- Treat children with respect and dignity.
- Value each child regardless of age, culture, disabilities, gender, identity, nationality, race, religion, sexual orientation, and socioeconomic status.
- Always listen to what a child is saying.
- Positively encourage and praise each child.
- Recognise the unique contribution that each child can make.

Lead by example

- Be a role model for the children by following the Surfpop codes presented in the Surfpop classrooms.
- Always follow the instructions of the Surfpop team of professionals. You are there to assist them.
- Never use your cellphone in the Surfpop classrooms.
- Use appropriate language with children and challenge any inappropriate language used by children.

Do not cross boundaries

- Respect children's right to privacy.
- Avoid spending time alone with a child or children away from others.
- Never make unnecessary physical contact with children without the consent of the child.
- Never engage in sexually provocative or rough physical games, apart from sports activities facilitated in the program.
- Do not engage with the Surfpop children outside Surfpop program activities.

Report incidents and trauma

- If a child reports an incident to you, never exaggerate or downplay the incident to the child or make suggestive remarks or gestures about it to the child or to others.
- Never deal with (reported) incidents or trauma of Surfpop children yourself, but immediately inform the Surfpop team member on site.